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## Missouri Hot Weather Law Begins June 1

MAY 27TH 2025 BY DEE LOFLIN

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JEFFERSON CITY, Mo.---The Missouri Public Service Commission reminds consumers the Missouri's Hot Weather Law is in effect from June 1 to September 30.

The law was created to protect all residential customers of investor-owned utilities from having their electric or natural gas service disconnected due to non-payment when electricity or natural gas is used as the source of cooling or to operate the only cooling equipment at the residence.

Regulated utility companies are prohibited from disconnecting service if the National Weather Service local forecast between 6 a.m. and 9 p.m. for the following 24 hours when the temperature is predicted to rise above 95 degrees or the heat index is predicted to rise above 105 degrees. Consumers are still responsible to pay their bills.

For more information on the Hot Weather Law, consumers can go to the Commission's website at <a href="https://www.psc.mo.gov">www.psc.mo.gov</a> or call the Commission's Consumer Services hotline at 1-800-392-4211. Consumers can also receive Hot Weather Law information from their local natural gas or electric company or local community action agency. In addition, there may be additional programs available to consumers seeking assistance paying their utility bills.

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