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# Saint Francis to Host Connected Care, a Provider Open House

NOVEMBER 25TH 2024 BY DEE LOFLIN

## Saint Francis to Host Connected Care, a Provider Open House

Saint Francis Healthcare System is pleased to announce a special provider open house event called Connected Care. At this open house the public will have the opportunity to meet providers from various specialties, learn about latest treatments and wellness programs, participate in interactive demonstrations, receive free health resources and attend Q&A session.

At Saint Francis Healthcare System, our providers are committed to building connections and providing education to support your journey toward wellness. This is a perfect opportunity to connect, ask questions and discover how we can partner to provide exceptional care to our community.

Connected Care will be held Wednesday, December 4 from 5-7 pm at Saint Francis Medical Center, Entrance 1. This event is open to all community members and refreshments will be served.

Saint Francis Healthcare System is guided by our mission to provide a ministry of healing, wellness, quality and love inspired by our faith in Jesus Christ. Founded by Franciscan Sisters in 1875, our priority remains the same: serve all who enter with dignity, compassion and joy.

Anchored by Saint Francis Medical Center, a 306-bed tertiary hospital, and supported by nearly 3,000 employees and more than 250 providers in eight communities, the Healthcare System is a driving economic force in the region. Major services include the Cancer Institute, Emergency and Level III Trauma Center, Family BirthPlace and the region's only Level III Neonatal Intensive Care Unit, Heart Hospital, Neurosciences and Orthopedics.

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# Frazier Accepts Lab Manager Role in Poplar Bluff

DECEMBER 07TH 2022 BY DEE LOFLIN

Frazier Accepts Lab Manager Role in Poplar Bluff

Saint Francis Healthcare System is pleased to announce Brandi Frazier has accepted the role of Lab Manager at Saint Francis Laboratory Poplar Bluff, effective April 2022.

Frazier received her Associate of Applied Science from Three Rivers College in 2006, followed by her Bachelor of Science in Medical Laboratory Science. Frazier has served in the Saint Francis Laboratory Poplar Bluff, formerly Physicians Park Primary Lab, for

more than ten years.

As Lab Manager, Frazier will supervise, coordinate and evaluate the system and personnel responsible for the collection and processing of specimens for diagnostic testing and overall operation of the reception area of the laboratory. She will perform routine diagnostic testing and assist in development of outreach services and programs.

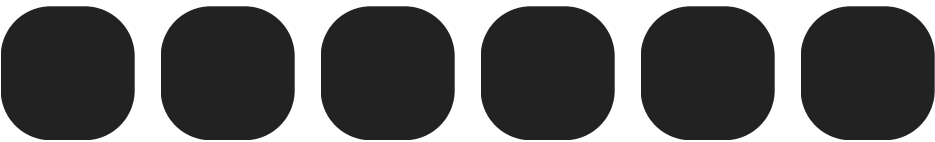
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## St. Francis Health Center in Dexter to Host Blood Drive

NOVEMBER 20TH 2022 BY DEE LOFLIN

### St. Francis Health Center in Dexter to Host Blood Drive

It's no secret: As winter approaches, blood donations can be negatively impacted by weather and seasonal illness. Your type O blood donation is critically needed, no matter the weather, so we're showing our gratitude for dedicated donors like you in an extra cozy way. Those who come to give blood Nov. 23-27 will receive an exclusive American Red Cross knit beanie, while supplies last.

Plus, because your blood type is especially needed, you'll also get a \$10 e-gift card to a merchant of choice when you come in to give by Dec. 31.\*\*

So many families will be celebrating the holidays a little differently, gathered in a hospital room, thankful that their loved ones are still here with them. We know they're thankful for you, too. Your one donation may give hope and joy to patients in need.

St. Francis Health Center in Dexter will host a blood drive on Wednesday, November 23, 2022 from 10:00 a.m. - 2:00 p.m.

The Health Center is located at 1212 Saint Francis Drive. Sponsor Code:  
SaintFrancisHealthDexter

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# Notice of Cyber Attack at Ferguson Medical Group

NOVEMBER 20TH 2019 BY DEE LOFLIN

## Notice of Cyber Attack at Ferguson Medical Group

Sikeston, Missouri - On September 21, 2019, Saint Francis became aware that the computer network that Ferguson Medical Group, LP (FMG) utilized prior to being acquired by Saint Francis Medical Center experienced a cyber attack on September 20, 2019. As a result of that attack, all of the medical records for services provided at FMG prior to January 1, 2019, were made inaccessible to Saint Francis and they were asked to pay a ransom to regain access to the records. Saint Francis took immediate steps to secure the network and worked with federal law enforcement throughout that process.

Due to many uncertainties in these situations, Saint Francis did not pay a ransom to the attacker, but instead restored access to the medical records through available backup files;

however, Saint Francis was not able to restore access to all of the impacted records. Any records for services provided at FMG between September 20, 2018, and December 31, 2018, as well as any documentation that had been scanned into the FMG system, regardless of date, were unable to be restored.

Saint Francis does not believe that this incident resulted in the disclosure of any patient information to any unauthorized third parties. While there is no indication that patient information has been or will be used inappropriately, Saint Francis is notifying all impacted individuals who can be identified and located and is advising them of precautionary steps they can take to protect themselves, including offering complimentary credit monitoring service. Information about how to enroll in the free credit monitoring is available in the letters mailed to patients or by calling the toll-free number Saint Francis established for this matter.

Saint Francis regrets that this incident occurred and is committed to providing quality care and safeguarding personal information. Saint Francis has established a call center to answer any questions that patients may have about this incident. Individuals may contact the call center at (866) 611-1186 between 8 am and 8 pm Central time, Monday through Friday.

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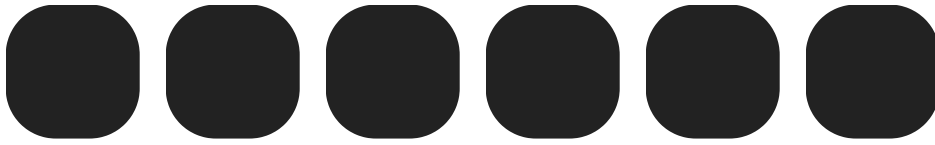
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# Hansen Joins Pain Management Center

NOVEMBER 07TH 2019 BY DEE LOFLIN

## Hansen Joins Pain Management Center

Saint Francis Healthcare System is pleased to announce that Thomas Hansen, MD, has joined the Pain Management Center.

Dr. Hansen has 30 years of experience in pain management and anesthesiology with a special interest in dorsal column stimulation and headache pain. He has numerous publications on neurophysiology in pathological conditions.

He is certified by the American Board of Anesthesia with a subspecialty in pain medicine. He is also certified by the American Board of Independent Medical Examiners.

Dr. Hansen earned his medical degree from Carver College of Medicine in Iowa City, Iowa in 1987. He completed his residency at University of Iowa in Iowa City in 1992. He completed his fellowship also at University of Iowa in 1993.

He is married to his wife of 30 years, Cherri. They have three grown children. In his spare time, Dr. Hansen loves to golf, collect aviation military artifacts, hike and work on his farm.

Pain Management Center is located at 211 Saint Francis Drive in Cape Girardeau, Mo. If pain is keeping you from the life you want, talk with your doctor about a referral to the Saint Francis Pain Management Center or call 573-331-5329.

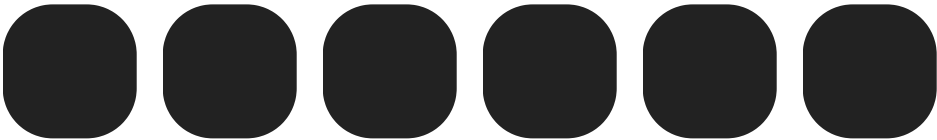
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