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## Patient Safety During COVID-19 Important to Select Physical Therapy

MARCH 25TH 2020 BY DEE LOFLIN

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Patient Safety During COVID-19

To our valued patients and community members:

We have recently implemented some COVID-19 protocols in our outpatient centers. Your health and safety, as well as the health and safety of our staff and community, is our first and most important priority.

We have taken many prevention and preparedness steps to ensure we keep everyone safe. We hope that by providing this information, you can make a clear decision to continue your plan of care with us during this time. The following protocols are now in place:

Patient screening: All patients will be screened upon arrival of their appointment time to make sure they're not exhibiting symptoms. If a patient is presenting with COVID-19 symptoms, they will be advised to return home and contact their physician.

Staff screening: All employees will be screened for COVID-19 daily. Those presenting any level of symptoms will return home and follow up with their physician before returning to work.

Health hygiene protocols: Ongoing reinforcement to all staff regarding hand washing and other preventative measures for equipment and supplies are in place and being reinforced.

As a trusted and leading health care provider, it is our goal to ensure you can continue receiving care with the confidence that we have taken every precaution necessary regarding your safety while in our center. Please limit the number of people who accompany you to your appointments, unless they are necessary for transportation or assistance. If for any reason you are not feeling well, please contact the center and we will be happy to re-schedule your appointment.

We will continue to work closely with the Center for Disease Control (CDC) as well a local, state and federal health officials as the situation evolves.

Thank you, as always, for your support in our shared mission to provide exceptional and safe patient care. Do not hesitate to contact us if we can provide further information regarding our preparedness and protocols. In good health.

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