Local News

TOP

NewWave Communications Committed to Keeping Americans Connected

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Dexter, MO - NewWave Communications is dedicated to keeping American connected via the Internet. The following is a press release from NewWave Communications

The Keep Americans Connected Pledge reads as follows:

Given the coronavirus pandemic and its impact on American society, NewWave Communications pledges for the next 60 days to:

- (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
- (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
- (3) open its Wi-Fi hotspots to any American who needs them.

The NewWave offices in Dexter, Poplar Bluff, and Piggott, AR now have Wi-Fi hotspots available for public use.

"In an effort to help ease the financial burden and provide continued connectivity for customers impacted by coronavirus (COVID-19), NewWave today announced that effective immediately, it will be making unlimited data available on all internet services for the next 30 days and waiving late fees for its customers for the next 60 days."

Additionally, NewWave is offering payment deferrals to customers who call to make arrangements. The company plans to reassess after 30 days based on the continued impact and evolving nature of the virus.

"We live and work in the communities we serve and these are our friends and neighbors impacted by effects of the coronavirus (COVID-19), so we want to do our part to help," said Julie Laulis, President and CEO. "We understand that our customers rely on their Internet service to stay connected to family, work, school and information, and we are committed to ensuring they receive the assistance they need during this time."

Customers can call 844-546-3278 for more information.

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