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Saint Francis Earns Missouri Hospital Association Aim for Excellence Award for Outstanding Surgery Outcomes

NOVEMBER 25TH 2019 BY DEE LOFLIN

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Saint Francis Medical Center is one of three Missouri healthcare organizations recognized with the Missouri Hospital Association (MHA) Aim for Excellence Award for delivery of improved population health, patient outcomes and experience, and value of care.

The award was presented Nov. 7 during MHA's 97th Annual Convention & Trade Show in Osage Beach, Mo. The award recognizes progress toward the Triple Aim — better health, improved care and lower cost.

"This award recognizes our commitment to best in class surgery outcomes," said Dr. Maryann Reese, President and Chief Executive Officer of Saint Francis Healthcare System. "Quality, safety and cost reduction are our highest priorities."

According to the Center for Disease Control (CDC) and Agency for Healthcare Research and Quality (AHRQ), Surgical Site Infections (SSI) occur in two to four percent of all patients undergoing surgical procedures. Combining data analysis and a targeted team effort, Saint Francis Healthcare System's infection rate is among the best in the nation and approaching zero. Articles have been written in clinical journals to share this best practice with other hospitals.

The multi-disciplinary team collected data on care to identify opportunities for improvement. Surgeons, anesthesiologists, operating room nurses and staff, environmental services staff, and performance improvement staff used the data to improve processes. Outcomes were continuously fed into the improvement system to inform change in practice, hospital wide to achieve better outcomes for surgical patients and for patients undergoing all types of procedures within Saint Francis Healthcare System.

Two other Missouri healthcare organizations recognized with the award are Mosaic Medical Center – Albany and Mercy in St. Louis.

Saint Francis Healthcare System is guided by our mission to provide a ministry of healing, wellness, quality and love inspired by our faith in Jesus Christ. Founded by Franciscan Sisters in 1875, our priority remains the same: serve all who enter with dignity, compassion and joy. Serving nearly 715,000 people across Missouri, Illinois, Kentucky, Tennessee and Arkansas, our focus is on patients' outcomes, experience and value.

Anchored by Saint Francis Medical Center, a 306-bed tertiary hospital, and supported by more than 3,000 colleagues and nearly 300 providers in 11 communities, the Healthcare System is a driving economic force in the region. Major services include Primary Care, Gastroenterology, Cancer Institute, Emergency and Level III Trauma Center, Heart Hospital, Neurosciences, Orthopedics, Family BirthPlace and the region's first Level III Neonatal Intensive Care Unit.

Pictured: Steven D. Edwards, 2019 MHA Board Chair, and President and CEO of CoxHealth; Brook D. Chavez, Director of Surgical Services; Lori DeBrower, Manager of Surgical Services; and Stuart Greaser, Manager of Pharmacy Services at Saint Francis Healthcare System

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