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# Home Health Agency Receives Top Ranking

JANUARY 02ND 2012 BY AMY ELLINGHOUSE

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Dexter Home Health Agency today announced that it has been named to the 2011 HomeCare Elite<sup>TM</sup>, a compilation of the top-performing home health agencies in the United States. Now in its sixth year, the HomeCare Elite identifies the top 25 percent of agencies and further highlights the top 100 and top 500 agencies overall. Winners are ranked by an analysis of performance measures in quality outcomes, process measure implementation, and financial performance.

"It is increasingly challenging to manage the cost/quality equation. The 2011 HomeCare Elite winners demonstrate a commitment to providing patients with the best possible care while managing their business efficiently and effectively," said Amanda Twiss, CEO of OCS and My InnerView. "This year, we updated our methodology to reflect industry focus and, based on this rigorous analysis, we congratulate Dexter Home Health Agency on being one of the top home care agencies in the country."

Dexter Home Health Administrator, Joy Ward, credits the hard work of all employees and their dedication to provide quality patient care with the company's ability to rank as one of the HomeCare Elite. She said, "The quality improvement measures that have been implemented over the past several years have enabled us to reach this outstanding milestone. We are proud to serve those in our community."

"The HomeCare Elite designation continues to gain significance given the regulatory changes and challenges that agencies face. Agencies that have earned recognition among the HomeCare Elite demonstrated that they not only can adapt to an evolving marketplace but continue to excel in both clinical and financial outcomes," said Marci Heydt, product manager for the post-acute care business group, DecisionHealth.

The 2011 HomeCare Elite is the only performance recognition of its kind in the home health industry. The 2011 HomeCare Elite is brought to the industry by OCS HomeCare, the leading provider of homecare information, and DecisionHealth, publisher of the industry's most respected independent newsletter Home Health Line and the Complete Home Health ICD-9-CM Diagnosis Coding Manual. The data used for this analysis were compiled from publicly available information. The entire list of the 2011

HomeCare Elite agencies can be viewed by visiting the OCS HomeCare website at www.ocshomecare.com.

#### About Dexter Home Health Agency

Founded in 1983, Dexter Home Health is the longest serving agency in the local area. With this experience, comes a reputation for consistent and exceptional patient care and a history of strong relationships with the medical community.

#### About OCS and My InnerView

As a combined business unit of National Research Corporation, OCS and My InnerView empower clients and partners throughout the entire post-acute continuum of care, including home health, hospice, skilled nursing, assisted living, and more. The company offers market-leading survey solutions, predictive tools, data analytics, quality and outcomes reporting, financial insights, and the nation's largest comparative databases. OCS and My InnerView partner with more than

 $12,\!000 \ post-acute \ providers. \ For \ more \ information, \ please \ visit \ the \ \underline{OCS} \ \ and \ \underline{My \ InnerView} \ \ websites \ or \ call \ 888.325.3396 \ and \ 800.601.3884.$ 

#### About DecisionHealth®

For 25 years, DecisionHealth has served as the industry's leading source for news, coding tools and resources and training materials found in reputable products such as Home Health Line, Diagnosis Coding Pro for Home Health and the Complete Home Health ICD-9-CM Diagnosis Coding Manual. Our unique blend of award-winning staff journalists and unmatched access to health care executives and industry experts enables us to provide solutions, tools and guidance that are relied on by nearly 100,000 home health care and specialty physician practice professionals. For more information, please visit <a href="www.decisionhealth.com">www.decisionhealth.com</a> or call 877,602,3835.

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